

PRIYAL MALHOTRA

Priyal asked a question on Doubt pe charcha

13 YEARS

9th class student

	ASK	WAIT	LET THEM SOLVE	GET ANSWER	LEAVE
TASK LIST	Task 1 : Ask the question in group via image/ text / voice Subtask : Elaborate the question.	Task 2 : Wait for the solvers to join	Task 3 - Solvers give the answer Subtask - 1. Solver reads the question 2. Solvers ask for clarity in question 3. Solvers solve it 4. They send an answer	Task 4 - Asker accepts the answer Subtask 1. Asker accepts the answer via a tag on card	Task 6 - Asker and solvers leave Subtask Provide feedback
FEELING ADJECTIVE	Curious	Frustrating	Happy to receive an answer	Satisfied	Glad
IMPROVEMENT OPPORTUNITIES	A person can elaborate adding voice notes/ image/ text. He should have an option to share it to other groups like whatsapp, study group etc.	Always keep users informed" and don't let them wait. Always keep users informed about their current status. Provide them an option to explore p2p	Click and enlarge image to read clearly While asking or sending a message other than answer we can provide a separate send button or we can provide a tag on every card to mark an answer. Solvers can send it via image/text/voicenote. There is a possibility to add video as well	A tag on those cards can be provided which are marked by the sender as an answer via a separate send button or a tag on card As soon as the asker accepts an answer he gets a popup to rate the solver whose answer they have accepted	We should take feedback only from asker as sender is already helping and shouldn't be prompted via messages and notifications. Asker can be asked " Did you get the solution" - only when the sender claims an answer and asker didn't accept. If he has accepted we can take rating there itself

AMIT AGGARWAL

Amit discovered doubt pe charcha. HE is a new user

12 YEARS

8th class student

	DISCOVERY	SEARCH	SOLVE	SEND ANSWER	GET REWARDS
TASK LIST	Task 1 : Saw " Doubt pe charcha icon on home page"	Task 2 : Saw a list of doubts	Task 3 : Solve Subtask - 1. Solver reads the question 2. Solvers ask for clarity in question 3. Solvers solve it	Task 4 - Send solution	Task 5 - Claim rewards
FEELING ADJECTIVE	Curious	Overwhelmed to see a lot of doubts to solve	Excited to solve	Happy to help	Satisfied
IMPROVEMENT OPPORTUNITIES	- Animations create interests -personalised messages on home to grab attention	Class, subject, locale, exam filters for easy sorting Recommendations based on doubts solving history Search Doubt cards should be well labled	Click and enlarge image to read clearly While asking or sending a message other than answer we can provide a seperate send button or we can provide a tag on every card to mark an answer. Solvers can send it via image/text/voicenote. There is a possibility to add video as well Scientific calculator Enable chat option	They should be appreiated for solving They should be rewarded as well	Badges/ goodies/ DN rupaya can be provided